



APPROVED

Chairman of the Board – Rector
NJSC «D. Serikbayev EKTU»
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QUALITY POLICY AND QUALITY ASSURANCE

The policy in the field of quality and quality assurance are aimed at the implementation of **the Society's Mission**: We create a high-tech future by integrating education, science and industry.

Our vision. EKTU is scientific-research technical university of world level; a center for advanced engineering education and high-tech research.

The policy is based on the values and traditions of the Society, the potential of schools, faculty, research centers, laboratories, their activities ensure the integration of science, education, practice-oriented training of engineers for a new technological order, the creation of a commercialized intellectual potential, a territory of well-being.

EKTU quality policy provides for:

- formation of a self-developing educational environment for practice-oriented training of new generations of engineers, increasing the attractiveness of the university for talented youth through the import and export of education, the concept of "lifelong education";
- a systematic approach to the training of specialists with competitive competencies, skills and ability to adapt to the conditions of modern society;
- involvement of employers in the process of developing and implementing educational programs;
- development of scientific and innovative activities through integration with the educational process, solving scientific and technical problems of industry enterprises in the region, conducting breakthrough research and technologies for new regional markets and creating commercialized products;
- Integration into the global educational space through participation in international scientific and educational projects, in academic mobility programs;
- formation of highly qualified personnel potential;
- improving of the digital outlook of employees through the digitalization of the university in academic, research activities, document management;
- focus on a specific result of the activities of employees through the implementation of KPI (key performance indicators);
- improving of the social protection of students, teachers, employees;
- creation of modern and modernization of existing infrastructure;
- formation of a corporate culture and an internal competitive environment that is adequate to the new requirements;
- creation of a moral social environment;
- creation of the most favorable and comfortable environment for scientific and educational activities, leisure and creativity, based on international Well-being practices;
- implementation of the concept of "hearing university";
- obligation to comply with applicable requirements: the legislation of the Republic of Kazakhstan, ISO 9001:2015, ISO 37001:2016, consumers;
- improvement of an effective integrated management system (IMS).

The quality assurance policy supports:

- organizing an internal quality assurance system based on the requirements of the European Higher Education Area (ESG);
- all structural divisions of the university, performing their duties to ensure the quality of education;
- development of a culture of quality, academic integrity, freedom, as well as action against all types of academic dishonesty specified in the Code of Academic Integrity of Students;
- attraction of external stakeholders and university partners that interested in the processes of ensuring the quality of education;
- protection from any kind of discrimination of students and employees of the university;
- zero tolerance behavior towards corruption manifestations of employees and students.

The quality assurance policy has the following objectives:

- determines the overall structure of the internal quality assurance system;
- forms a culture of quality;
- contributes to the provision and improvement of the quality of education;
- maintains mutual trust and promotes the recognition of learning outcomes and student mobility outside the national education system.

The culture of quality is based on academic integrity and academic excellence.

The senior management of the EKTU is a leader in the implementation of this policy, strives to mobilize the staff to implement this policy and the strategic development program of the university, thereby showing a personal example of attitude to work and commitment to the principles of ISM and quality assurance.

The Staff of the Company are competent and full participants in all IMS processes, proactively and responsibly plan and carry out their activities, improving the quality of work and its effectiveness in every possible way. Each employee is personally responsible within their competence for the quality of work.

The policy is implemented at all levels of government and can be reviewed and revised if necessary.

Approved at the meeting of the CC on IMS № 3 dated February 28, 2023.