D.Serikbayev East Kazakhstan Technical University
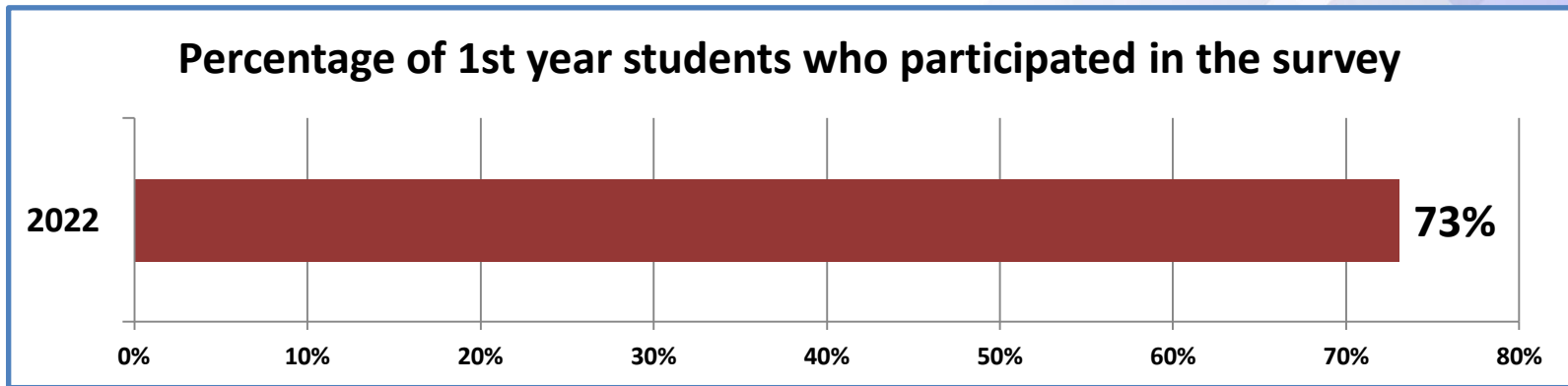
Survey Results
"Questionnaire of first-year students"
2022

Anop D.K. – Acting Head
of the Development Strategy
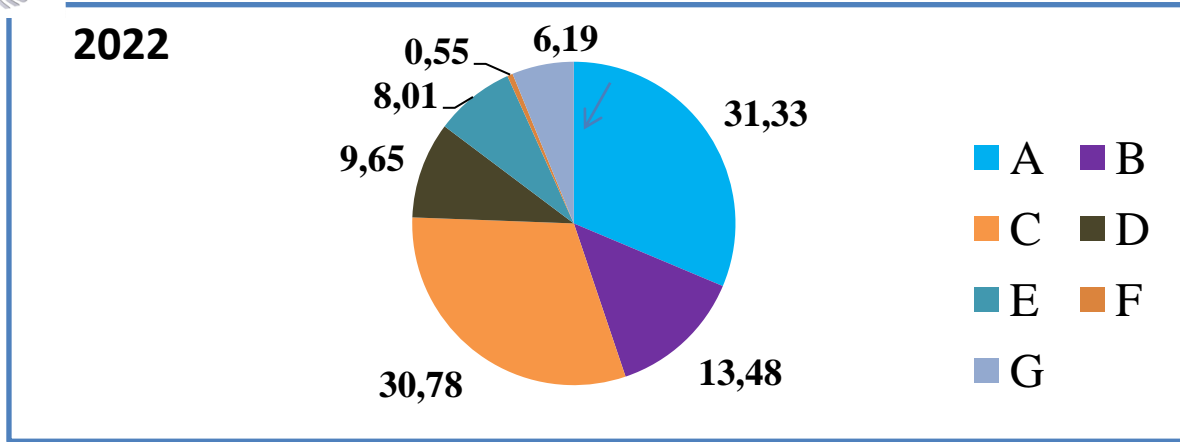*and Quality Assurance Department*

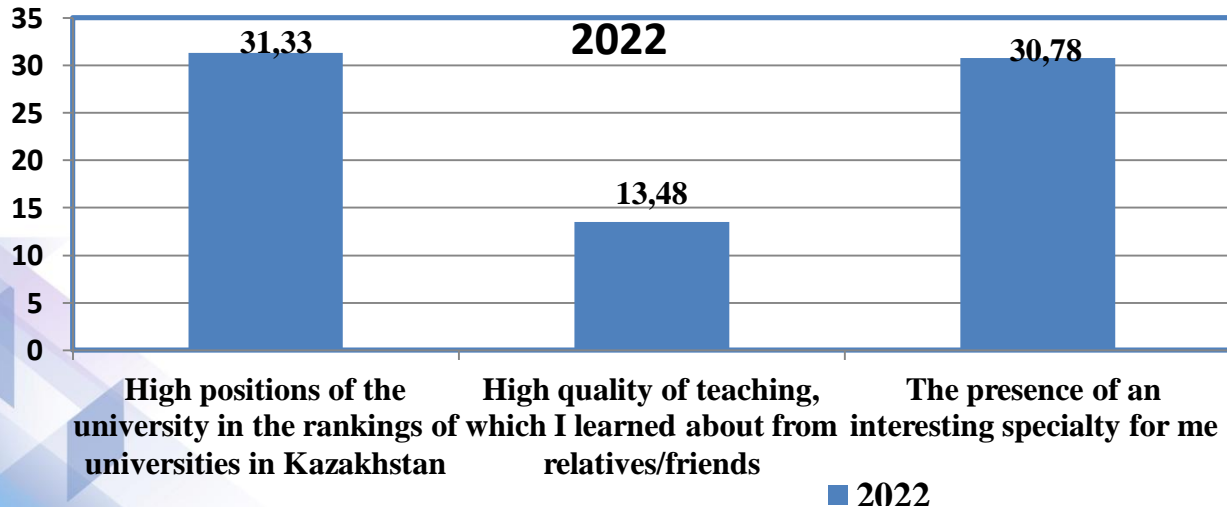# The purpose of questionnaire

- To identify the problems of adaptation of first-year students at the university.
- To evaluate the effectiveness of educational work with first-year students.
- To find out the effectiveness of various types of career guidance work.
- The survey was conducted **from 07.02.22 to 04.03.22.**
- The respondent is a student of the 1st year of full–time education.
- The total number of respondents is **549 people** . (out of **760 people**).

Percentage of 1st year students who participated in the survey

2022	**73%**

0% 10% 20% 30% 40% 50% 60% 70% 80%

1. Why did you come to study at EKTU?

2022

Pie chart values: 31,33 · 13,48 · 30,78 · 9,65 · 8,01 · 0,55 · 6,19

Legend: A | B | C | D | E | F | G

Bar chart (2022):
- High positions of the university in the rankings of universities in Kazakhstan — 31,33
- High quality of teaching, which I learned about from relatives/friends — 13,48
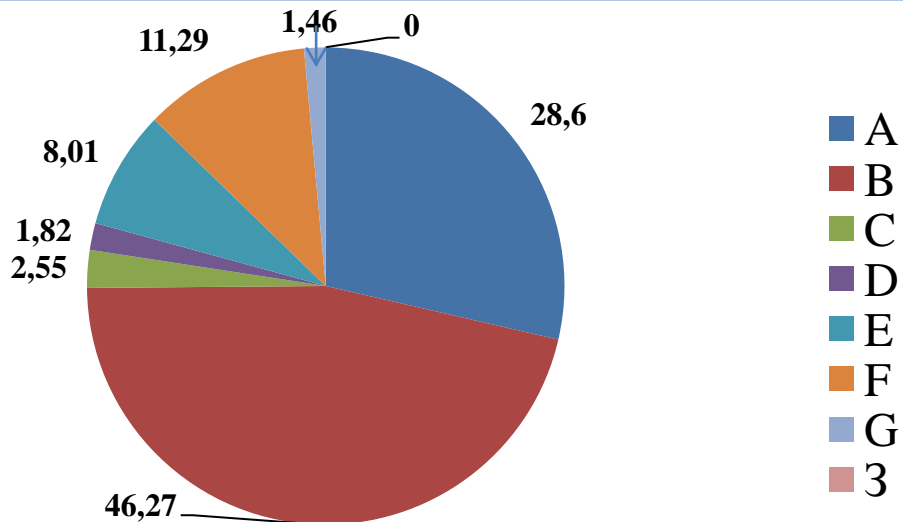- The presence of an interesting specialty for me — 30,78

2022

A) **High positions of the university in the rankings of universities in Kazakhstan;**
B) High quality of teaching, which I learned about from relatives/friends;
C) **The presence of an interesting specialty for me;**
D) Relatives studied / advice from friends and acquaintances;
E) The opportunity to find a good job after graduation;
F) The presence of interest clubs at the university;
G) I don't care which university to study at, just to enroll.

3

# 2. Who (what) has become a source of information about EKTU for you?

2022

Pie chart (2022) values: 28,6 (A); 46,27 (B); 2,55 (C); 1,82 (D); 8,01 (E); 11,29 (F); 1,46 (G); 0

Bar chart values: A) University website 28,6; B) Advice from relatives and acquaintances 46,27; C) Social media 11,29

2022

Legend: A, B, C, D, E, F, G, 3

A) **EKTU website;**
B) **Advice from relatives, acquaintances;**
C) Advertising booklets;
D) Open Day;
E) Conversations at school with the participation of a representative of EKTU;
F) **Social networks;**
G) University exhibitions;
H) The magazine "Zhas talap"; The magazine "El Yerteni".

4
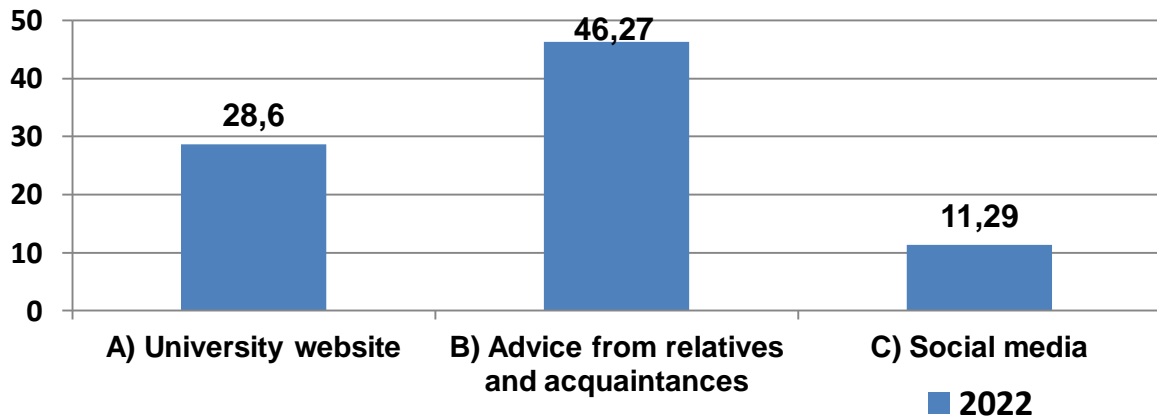
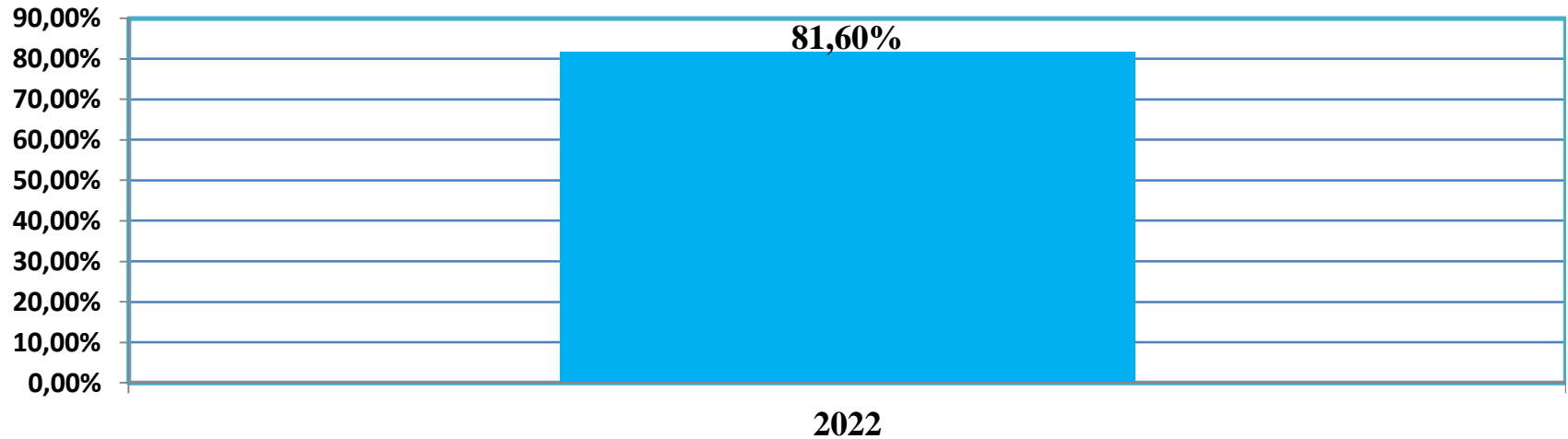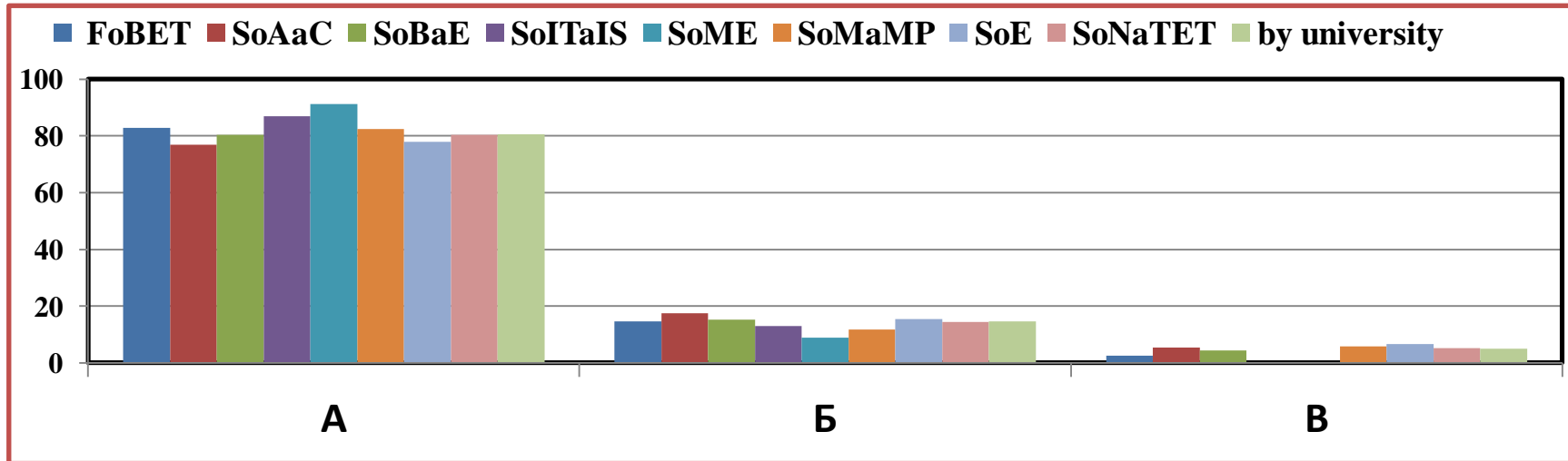# 3. What events and courses at the EKTU did you attend during the last year of school?

2022
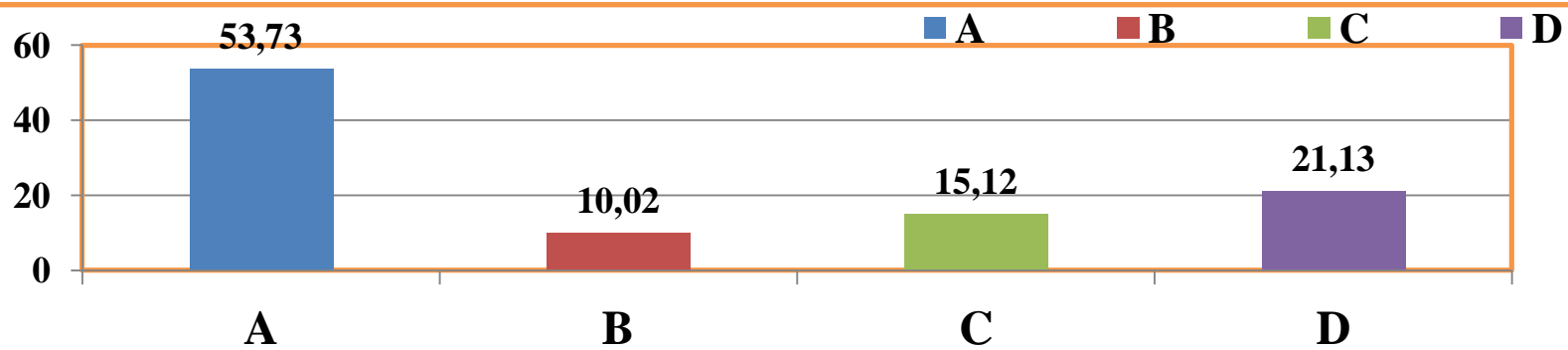
A) **Open Day;**
B) **Olympiad of schoolchildren;**
C) **Preparatory courses;**
D) **Excursions around the university.**

4. Have you received information from EKTU employees?

81,60%

2022

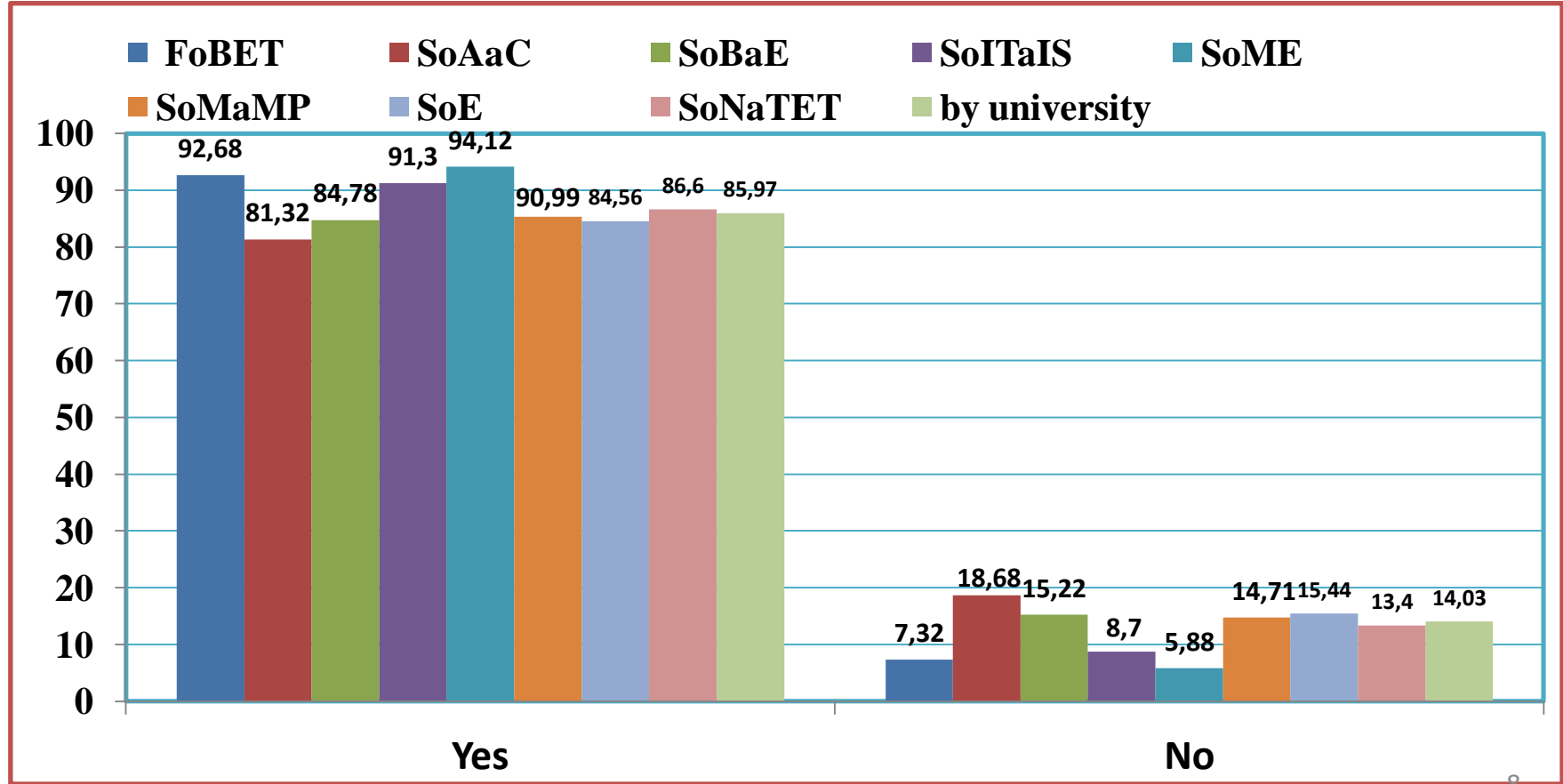# 5. How do you evaluate the information received directly from the staff of the EKTU?

2022

A) **The information was complete and reliable;**
B) The information was reliable, but incomplete;
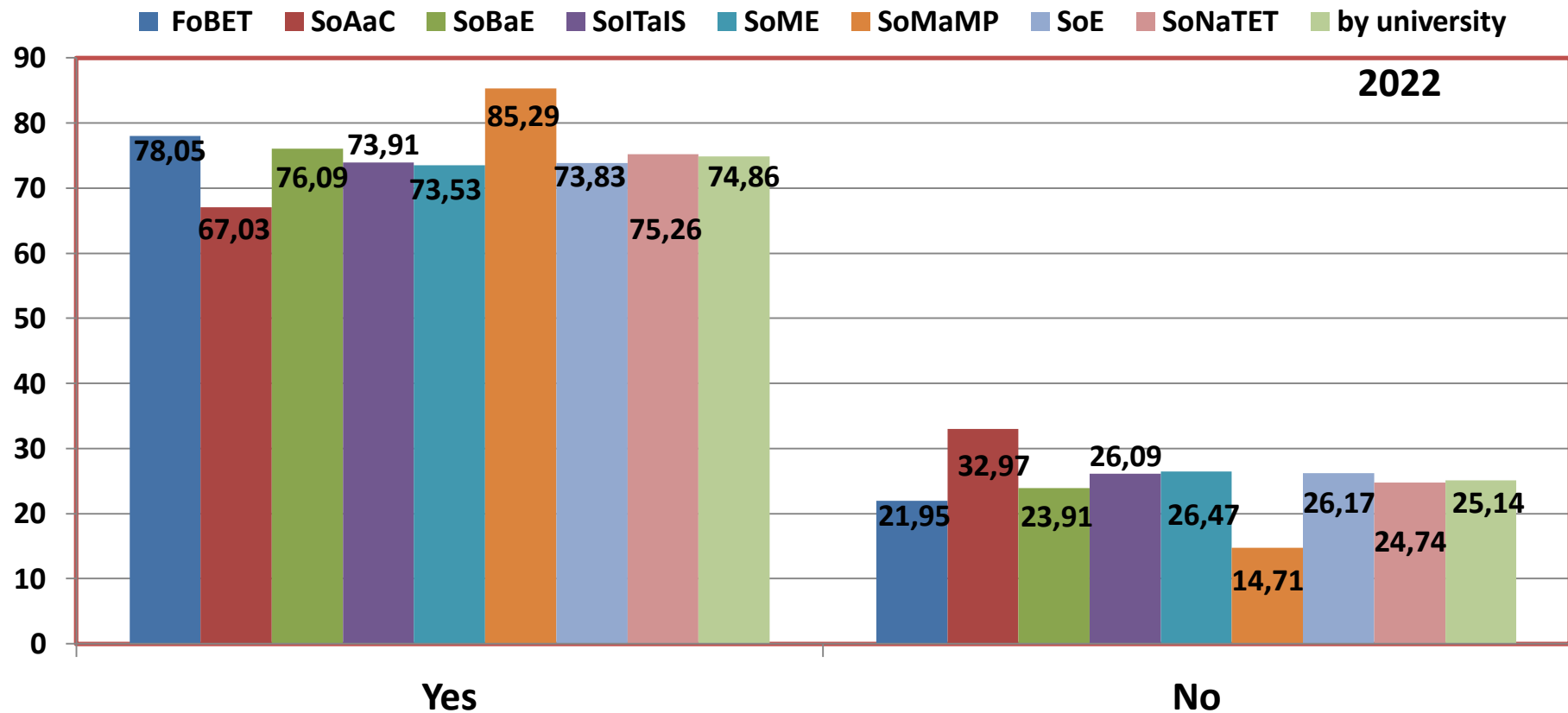C) The information was unreliable and/or incomplete

6. Did this information help you with choosing a specialty?
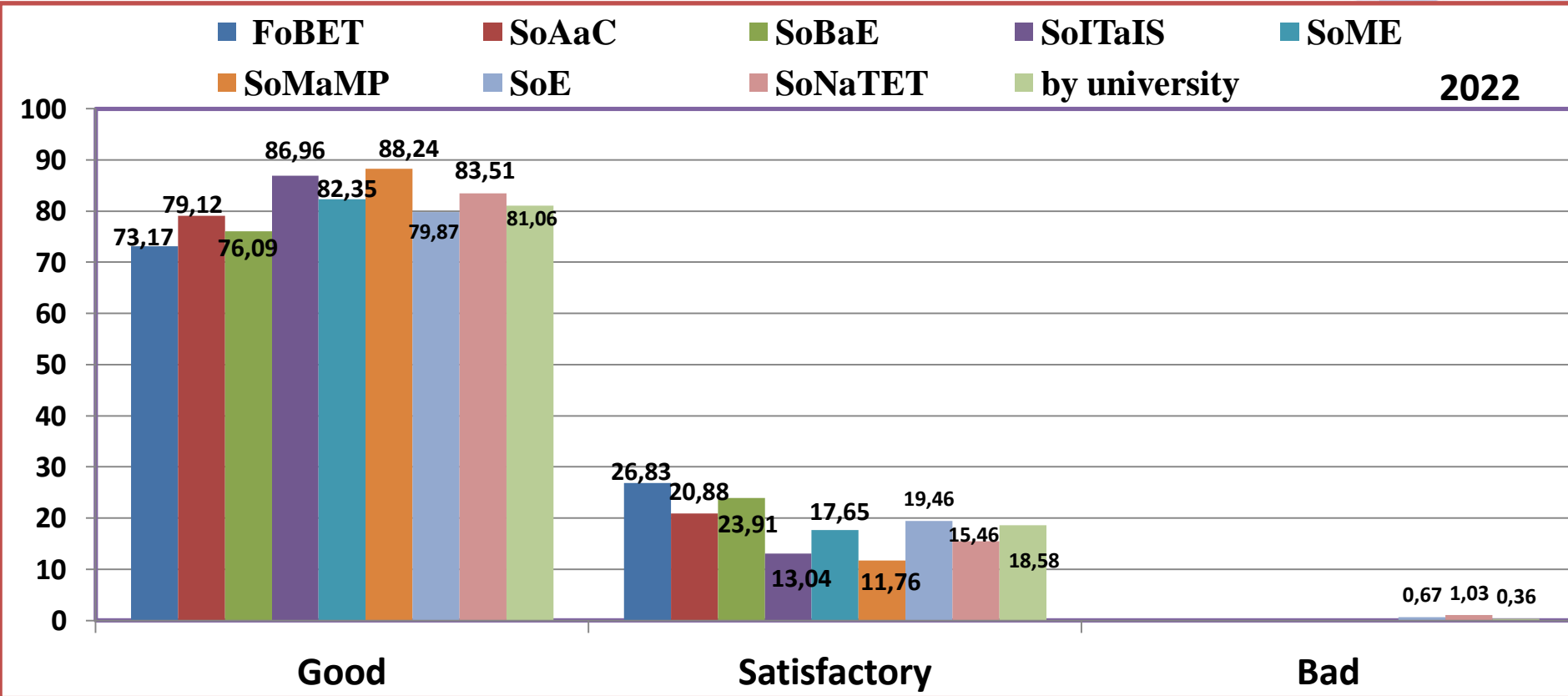

2022

7. Have you (or your relatives) paid attention to the materials about EKTU published in the media?

8. How do you assess the work of the EKTU Admissions Committee?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university

2022

Good:
- 73,17
- 79,12
- 76,09
- 86,96
- 82,35
- 88,24
- 79,87
- 83,51
- 81,06

Satisfactory:
- 26,83
- 20,88
- 23,91
- 13,04
- 17,65
- 11,76
- 19,46
- 15,46
- 18,58

Bad:
- 0,67
- 1,03
- 0,36

9. How do you assess the work of the dean's office of your faculty?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university — **2022**

Good:
- 95,12
- 86,81
- 100,00
- 78,26
- 97,06
- 94,12
- 89,93
- 90,72
- 91,26

Satisfactory:
- 4,88
- 13,19
- 21,74
- 2,94
- 5,88
- 10,07
- 9,28
- 8,74

Bad
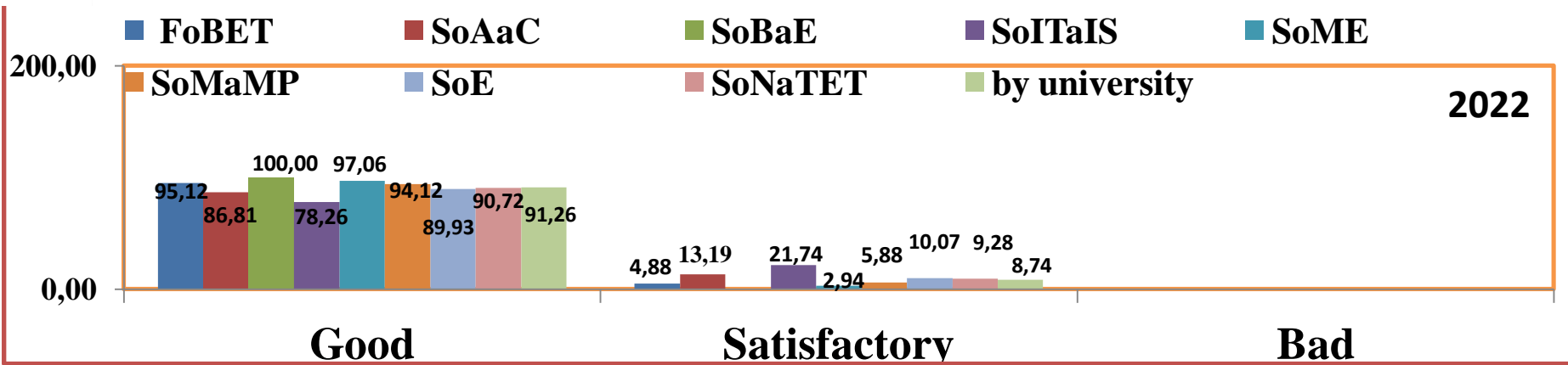
10. How do you assess the work of the EKTU library??

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university — **2022**

Good:
- 85,37
- 90,11
- 95,65
- 86,96
- 91,18
- 95,59
- 91,28
- 87,63
- 90,71

Satisfactory:
- 12,20
- 8,79
- 2,17
- 8,70
- 3,7
- 4,41
- 8,72
- 10,31
- 8,2

Bad:
- 2,44
- 1,10
- 2,17
- 4,35
- 2,06
- 1,09

2022

Legend:
- FoBET
- SoAaC
- SoBaE
- SoITaIS
- SoME
- SoMaMP
- SoE
- SoNaTET
- by university

A
- 68,29
- 56,04
- 67,39
- 91,30
- 67,65
- 72,06
- 77,18
- 67,01
- 69,76

B
- 9,76
- 14,29
- 10,87
- 4,35
- 8,82
- 8,82
- 5,37
- 7,22
- 8,56

C
- 21,95
- 29,67
- 21,74
- 4,35
- 23,53
- 19,1
- 12,45
- 25,77
- 21,68
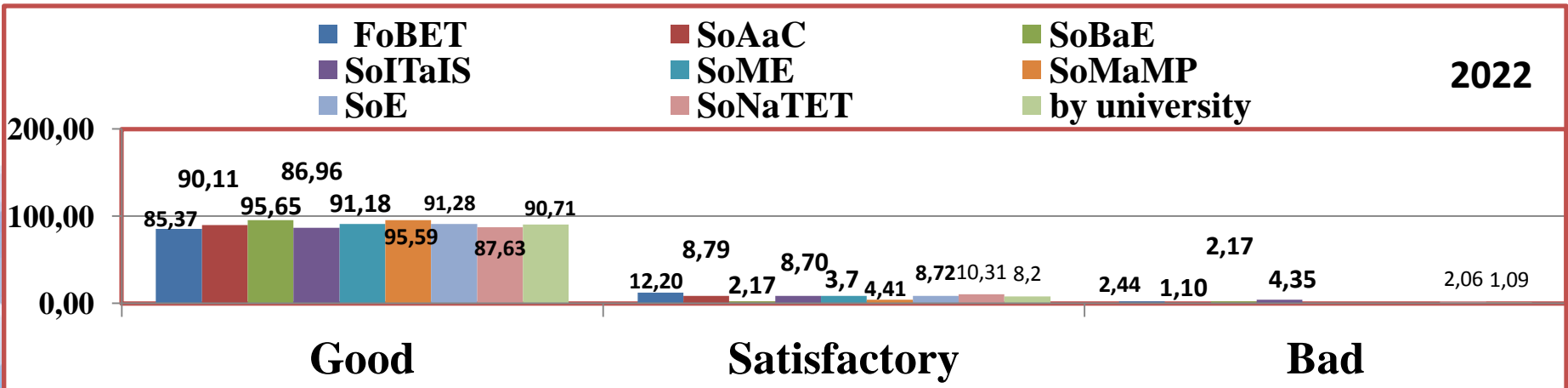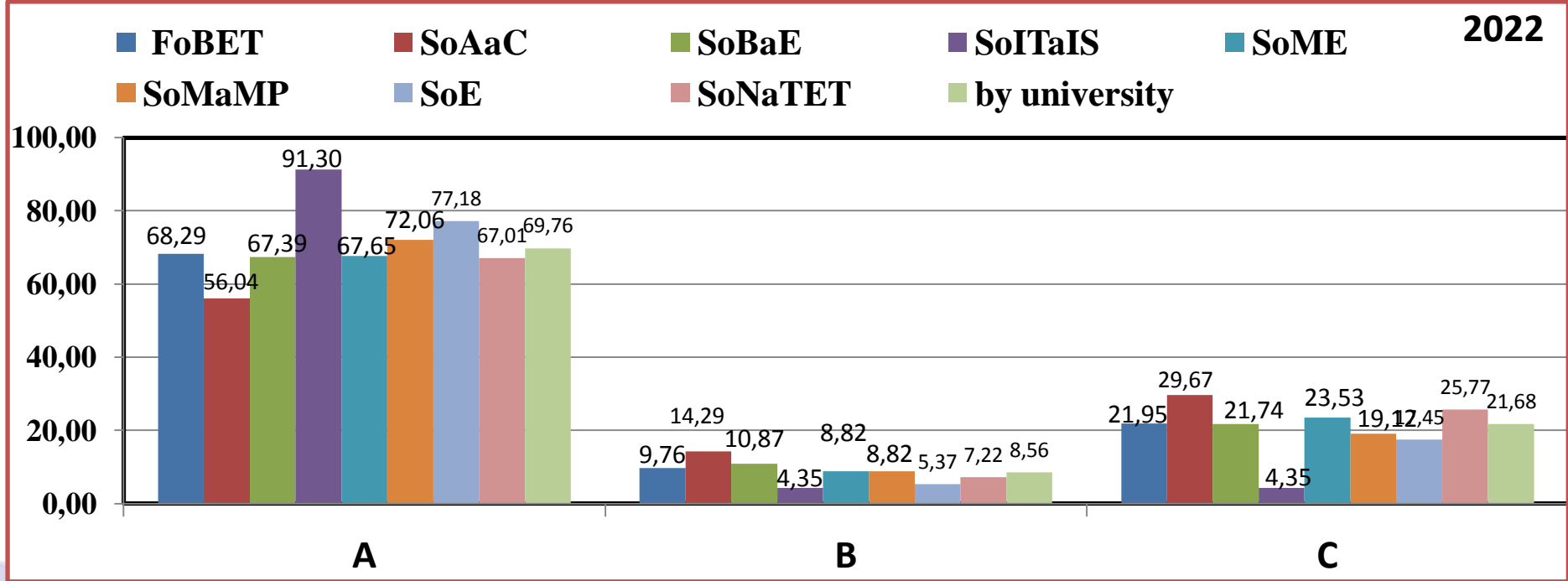
A) **Experienced some difficulties, it was difficult at the beginning of training;**

B) I still have some problems adapting to university;

C) Did not experience any difficulties.

12. What are the problems that occur during the first stage of study?
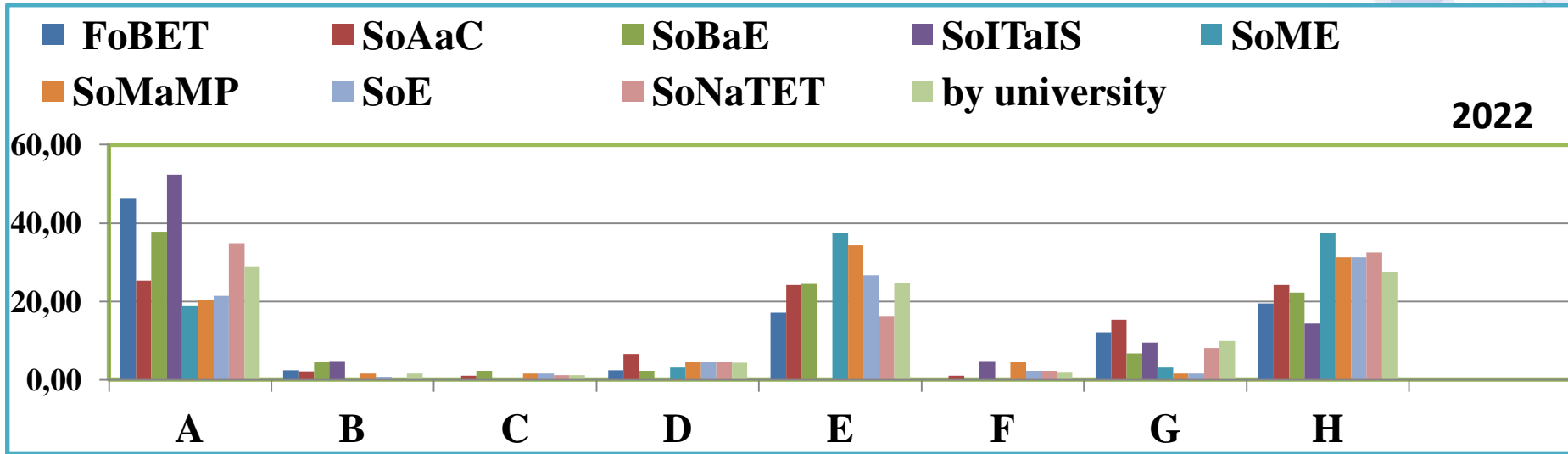
A) Inconvenient schedule;
B) Insufficient educational literature and methodological materials;
C) Lack of housing;
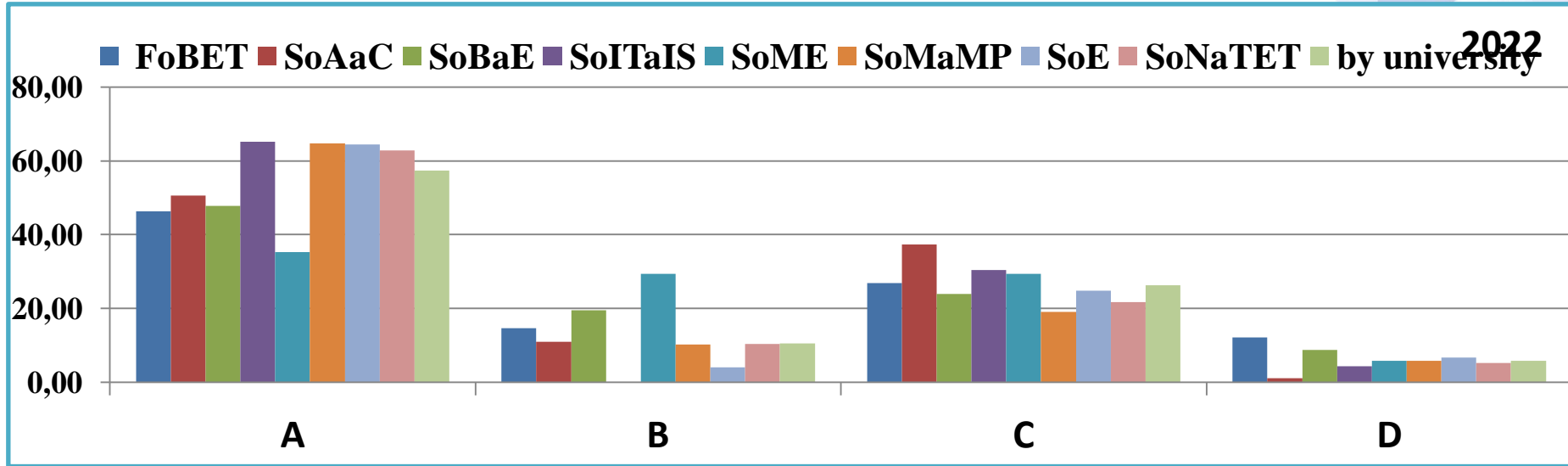D) Problems of a communicative nature (communication with classmates, with teachers);
E) Difficulties with studying some disciplines due to lack of knowledge acquired earlier;
F) Financial problems;
G) It is difficult to navigate the university, to find the right audience;
H) No problem.

13

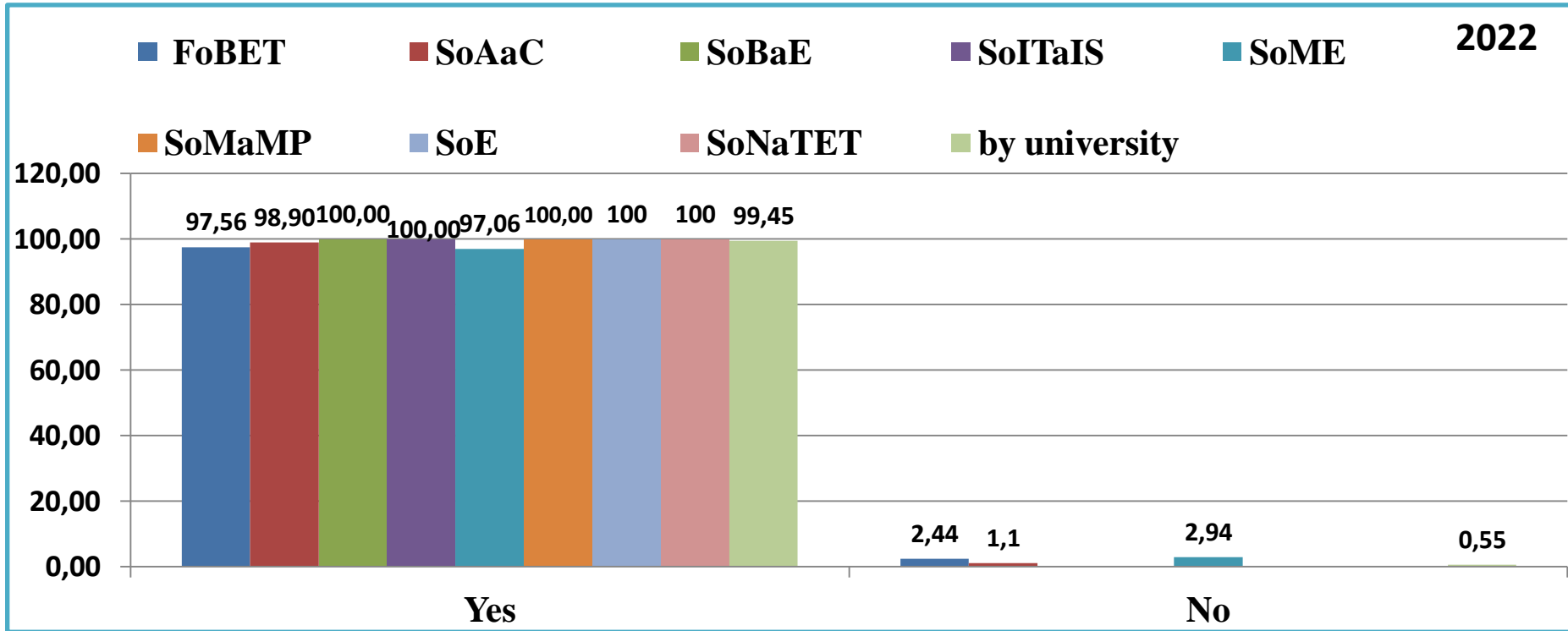# 13. Who (what) helped to adapt to learning?

A) The desire to learn;

B) Advice and assistance from the supervisor of the study group and/or the dean's office staff;

C) Cooperation in the group;

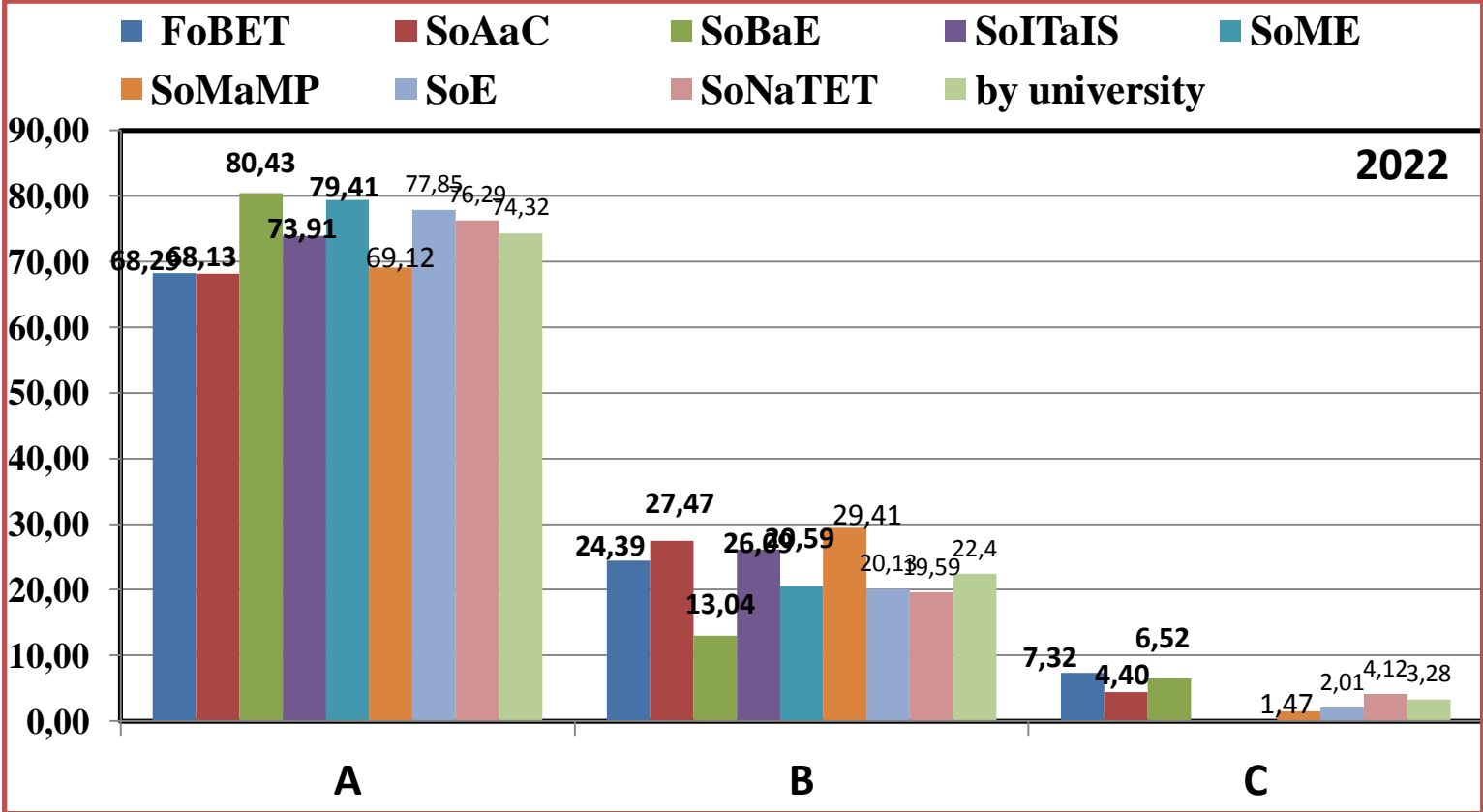D) Friendly interaction with teachers.

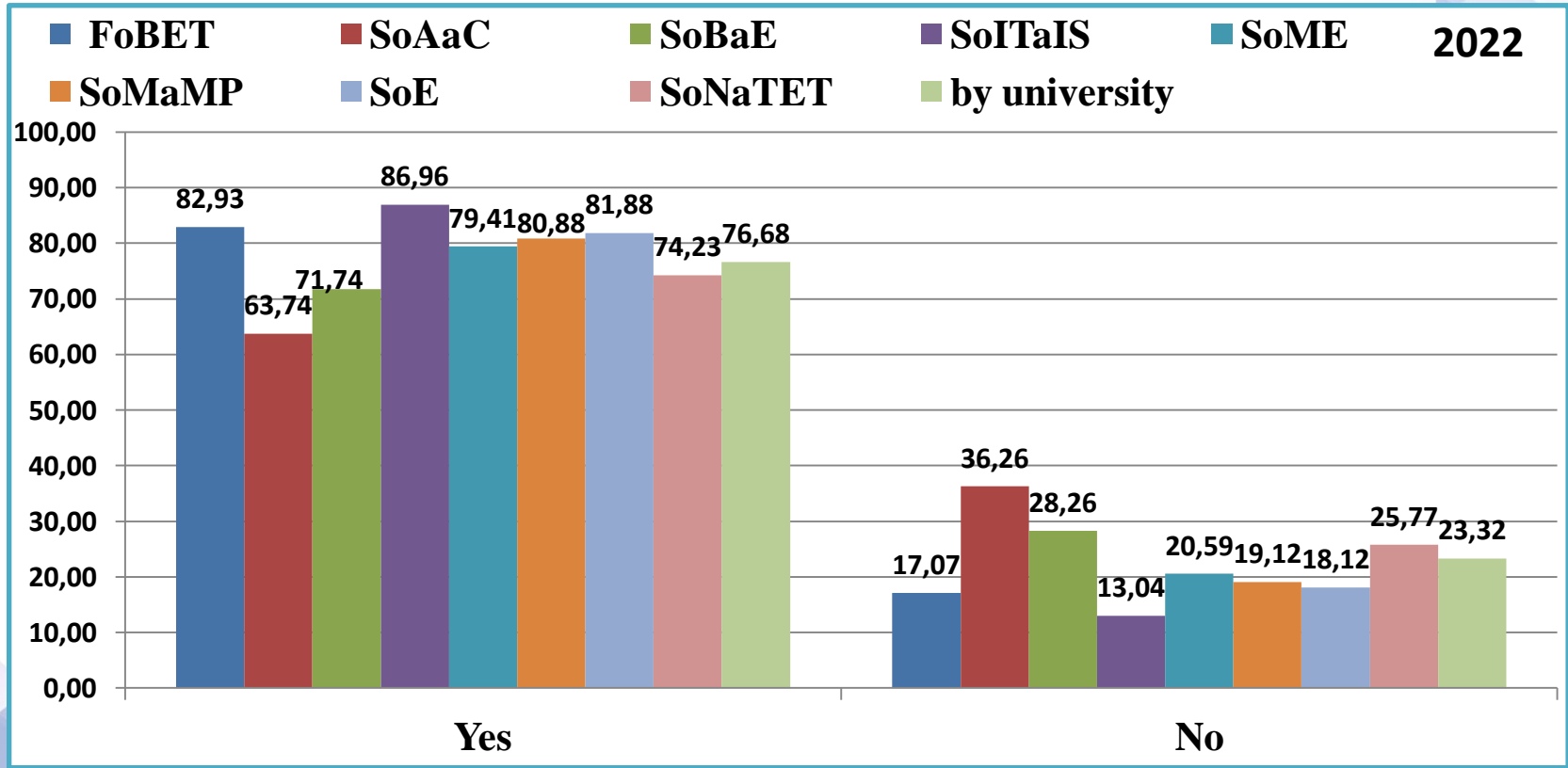# 14. Do you use the university's website and educational platform?

15. Have you found the necessary information on the university's website, in the guidebook?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university

2022

A)Yes, I found the necessary information easily and quickly;
B)Yes, but not immediately;
C)Could not find the necessary information.

A)
- 68,29 / 68,13
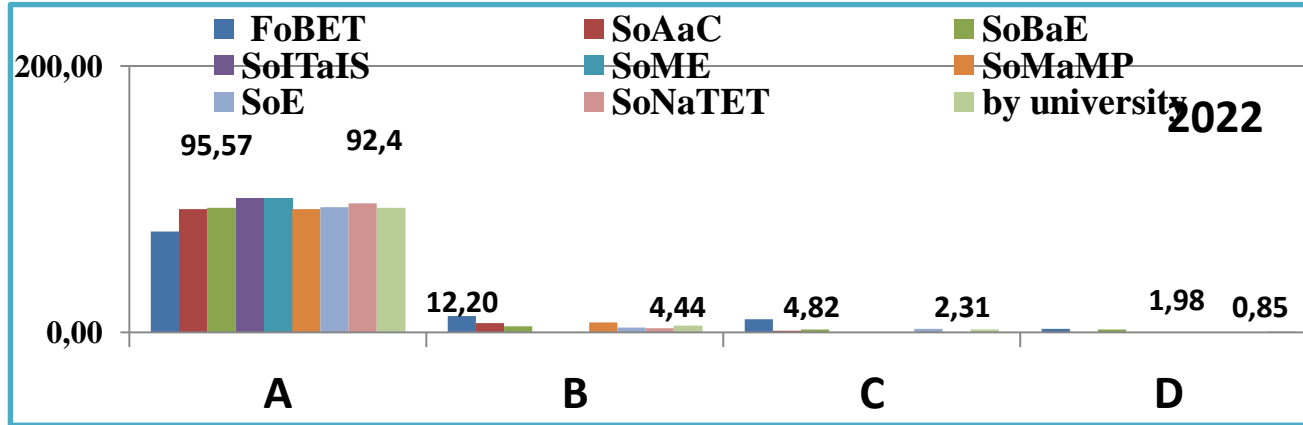- 80,43
- 73,91
- 79,41
- 69,12
- 77,85
- 76,29
- 74,32

B)
- 24,39
- 27,47
- 13,04
- 26,09 / 20,59
- 29,41
- 20,13 / 19,59
- 22,4

C)
- 7,32
- 4,40
- 6,52
- 1,47
- 2,01
- 4,12
- 3,28

16. Do you use a guidebook for EKTU students?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university — 2022

Yes:
- 82,93
- 63,74
- 71,74
- 86,96
- 79,41
- 80,88
- 81,88
- 74,23
- 76,68

No:
- 17,07
- 36,26
- 28,26
- 13,04
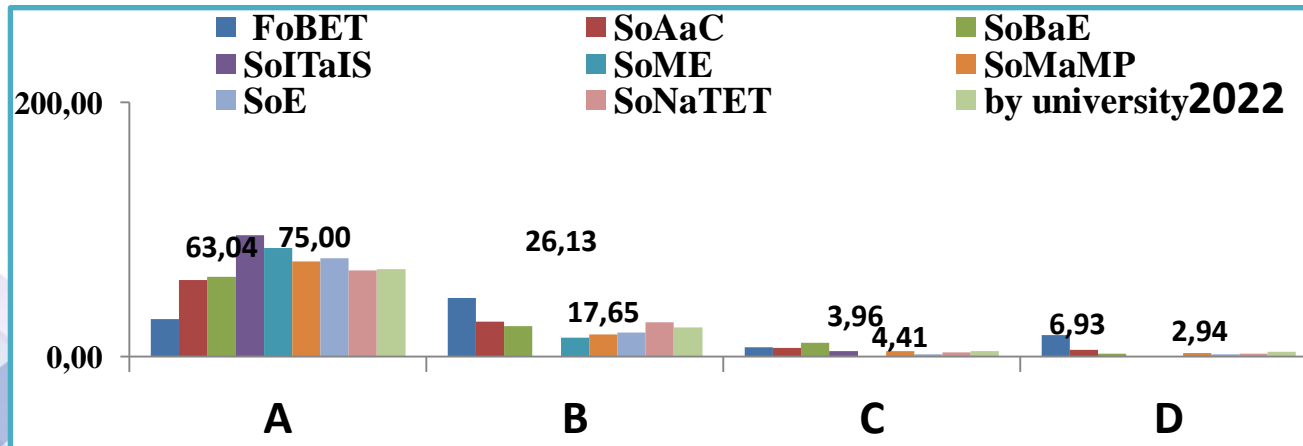- 20,59
- 19,12
- 18,12
- 25,77
- 23,32

2019 – 77,6 %, 2020 – 82,6%, 2022 – 76,68%

17

17. Do you know the supervisor of your group?
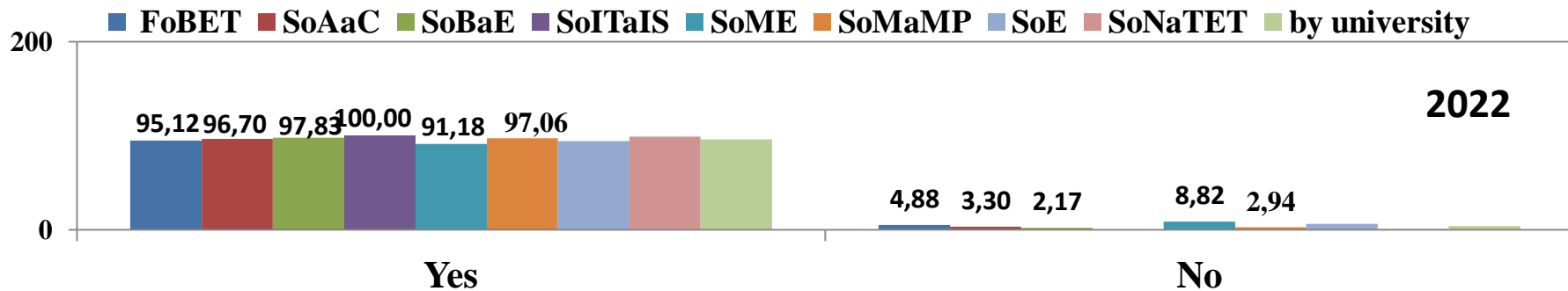

A) Yes, I know;
B) Yes, I have seen(a) its multiple times;
C) I know that he is, but I am not familiar with him (a);
D) Our group does not have a supervisor.

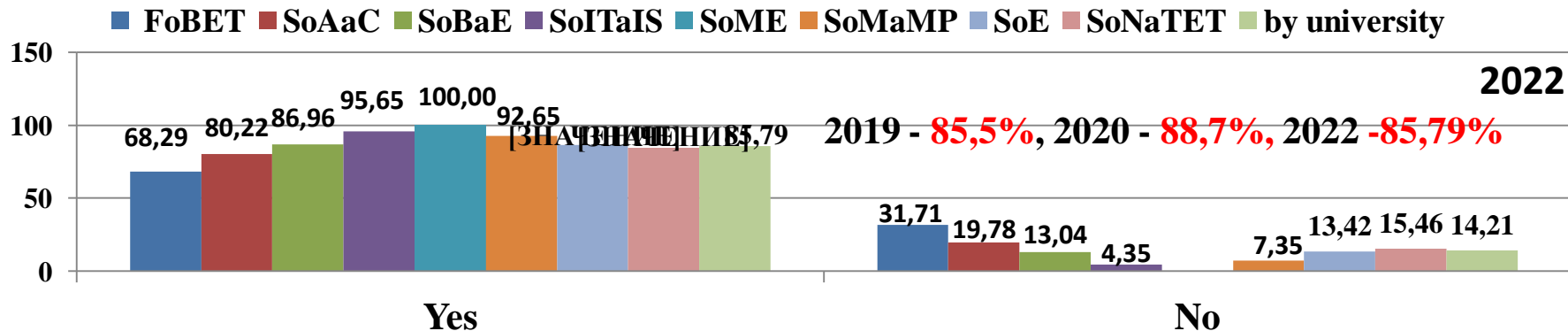## 18. How often does the supervisor meet with your group?

A) Several times a week;
B) Several times a month;
C) Communicates only during training sessions, which he conducts himself in our group;
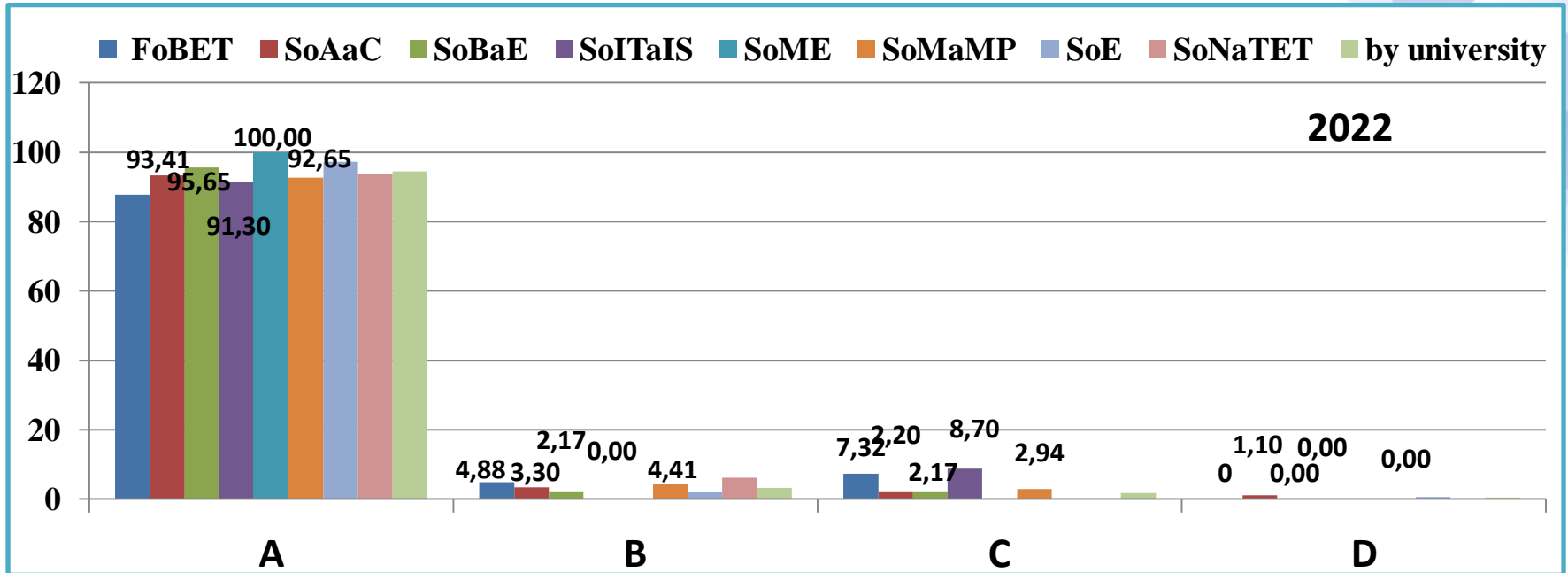D) Does not work with us.

18

19. Are you familiar with the internal Regulations of the university?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university

2022

Yes:
- 95,12
- 96,70
- 97,83
- 100,00
- 91,18
- 97,06

No:
- 4,88
- 3,30
- 2,17
- 8,82
- 2,94

20. Have you ever address to a supervisor for advice, help, support?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university

2022

2019 - 85,5%, 2020 - 88,7%, 2022 -85,79%

Yes:
- 68,29
- 80,22
- 86,96
- 95,65
- 100,00
- 92,65
- [ЗНАЧЕНИЕ][ЗНАЧЕНИЕ]85,79

No:
- 31,71
- 19,78
- 13,04
- 4,35
- 7,35
- 13,42
- 15,46
- 14,21

21. Have you received help, support, advice from the supervisor?

Legend: FoBET, SoAaC, SoBaE, SoITaIS, SoME, SoMaMP, SoE, SoNaTET, by university — 2022

A) **Yes, the supervisor helped a lot ;**
B) The supervisor tried to help, but it didn't work out;
C) The supervisor could not help;
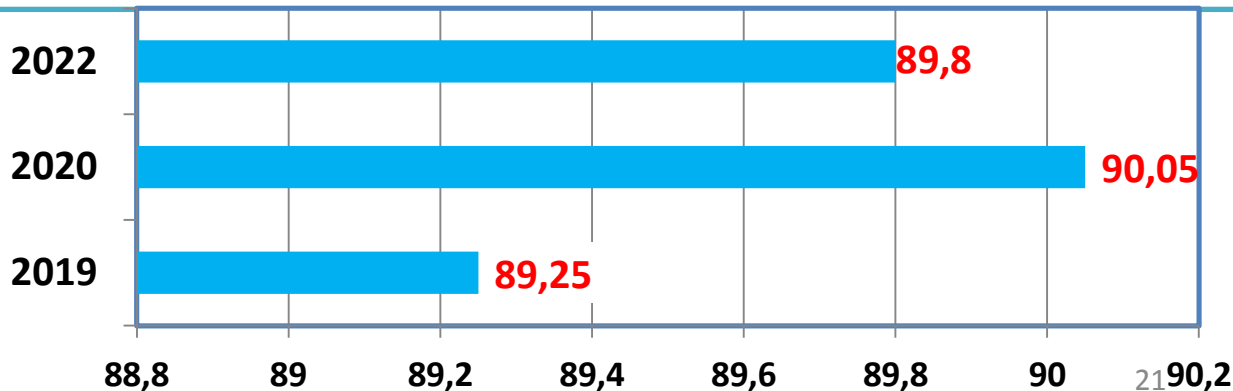D) The supervisor refused help, advice, support.

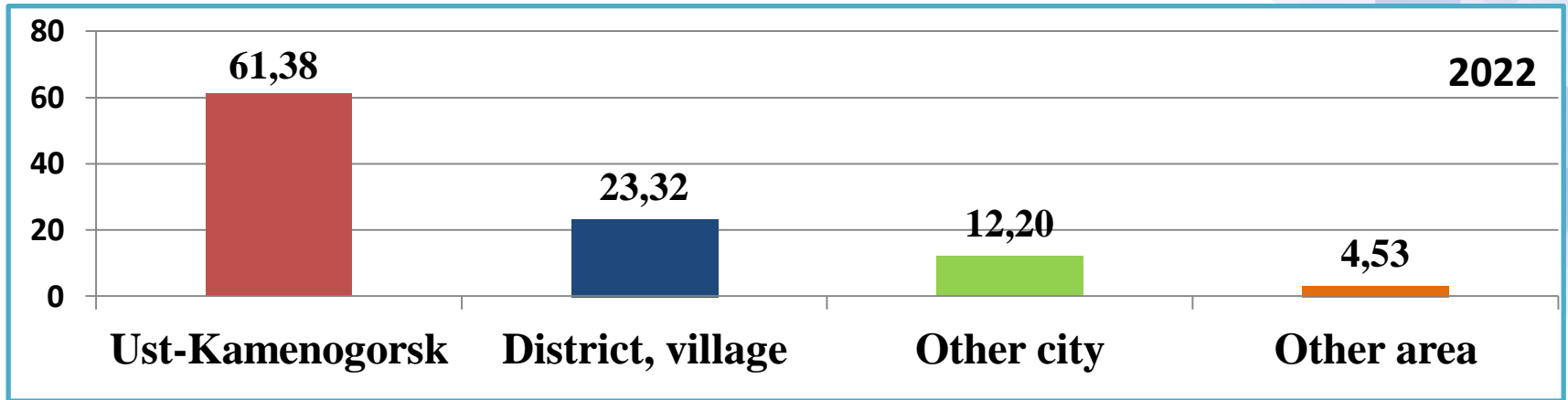# 22. Are you satisfied with the work of the supervisor of your group?
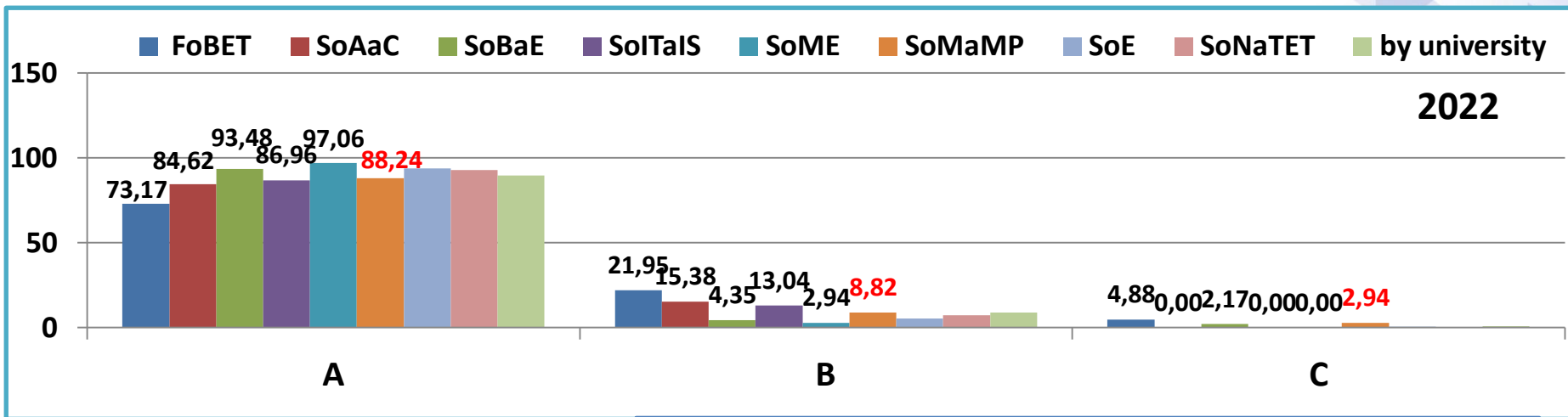
A)Yes, completely satisfied;

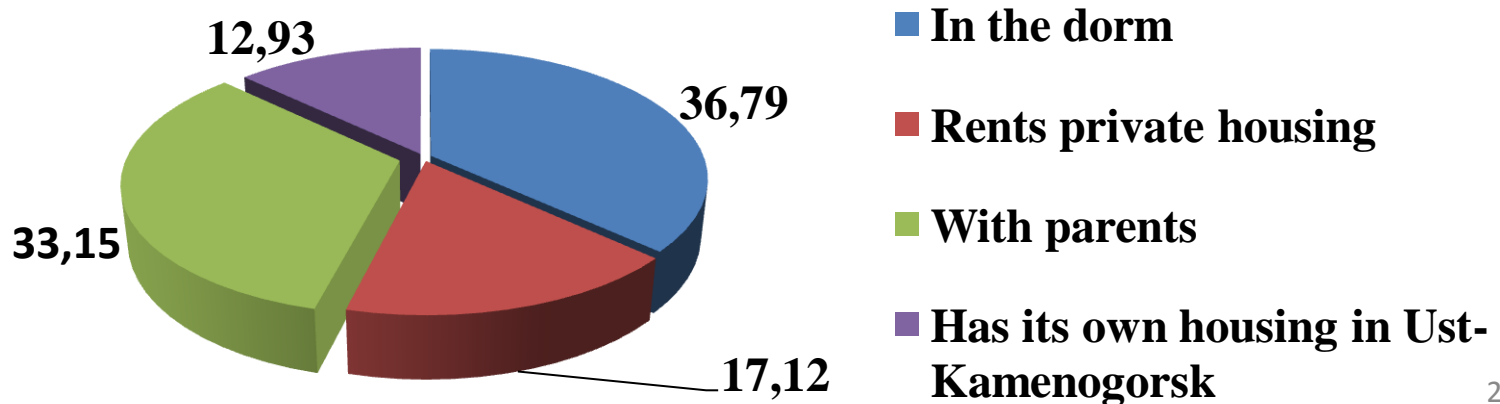**B)Generally satisfied, but you can pay more attention to our group;**

C)No, not satisfied.

23. Where did you live before entering the university?

2022

Ust-Kamenogorsk	61,38
District, village	23,32
Other city	12,20
Other area	4,53

24. Where do you currently live?

- In the dorm — 36,79
- Rents private housing — 17,12
- With parents — 33,15
- Has its own housing in Ust-Kamenogorsk — 12,93

22

25. What additional educational services in the form of courses, trainings, master classes would you like to take at the university or offer for your classmates? (The author's version has been saved)

Training courses and trainings:
- ✓ **English Language Courses**
- ✓ **Programming courses**
- ✓ **Courses for specialized subjects**
- ✓ **Photography Courses**
- ✓ **Courses on speech development, presentation protection**
- ✓ **Psychology**
- ✓ **Courses on development in social networks, promotion, earning online**
- ✓ **Courses on business development, entrepreneurship and management, the possibility of obtaining a driver's license**
- ✓ **Robotics**
- ✓ **Behavior in public places and basic etiquette courses**
- ✓ **Learning more foreign languages for example: French, Korean, Italian, etc. Kazakh language**
- ✓ **Mathematics and chemistry courses**

Training courses

- ✓ **Development of eSports**
- ✓ **Courses for the improvement of English, Russian and Kazakh languages**
- ✓ **Russian language lessons for Russian-speaking students**
- ✓ **More psychological trainings**
- ✓ **To take and study the course of cryptocurrencies and the crypto market, because I think it is necessary for a modern person, and it is a necessity for a young student**
- ✓ **Programming**
- ✓ **Solving problems in physics**
- ✓ **Video editing, photoshop, game design**

Leisure activities:

- ✓ **Computer gaming hall, development of eSports at the university**
- ✓ **Literary Club**
- ✓ **Volleyball**
- ✓ **Driving school**
- ✓ **Dance Club**