Student Safety Policy

NJSC «D. Serikbayev EKTU»

TABLE OF CONTENTS

1. GENERAL PROVISIONS

The Student Safety Policy of the NJSC "D. Serikbayev East Kazakhstan Technical University" (hereinafter — the University) is aimed at ensuring safe conditions for students' education, research activities, practical training, and campus life. The University is committed to creating a sustainable, supportive, and protected educational environment in which every student feels respected, supported, and confident in their personal safety.

Special attention is given to safety during laboratory work, engineering activities, mining and metallurgical operations, environmental studies, and fieldwork, which are integral to the University's academic and scientific profile.

Psychological well-being

Information security

Physical safety

Social well-being
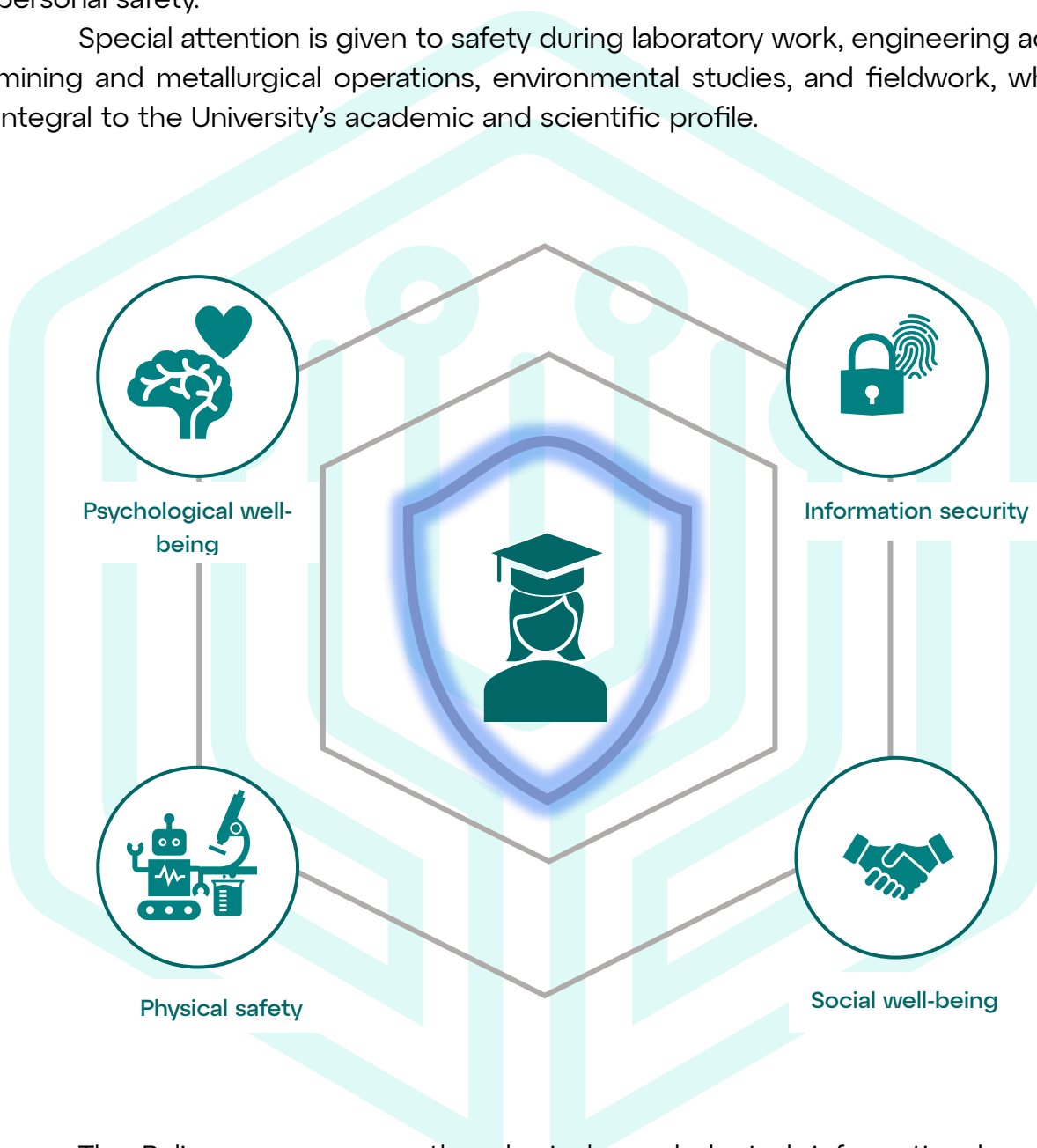
The Policy encompasses the physical, psychological, informational, and social safety of students and affirms the University's commitment to creating conditions that eliminate risks of violence, discrimination, threats to health and emotional well-being, as well as hazards associated with the use of university equipment and infrastructure.

1.1 Mission of the Policy

The mission of the Student Safety Policy of the NJSC "D. Serikbayev East Kazakhstan Technical University" is to ensure safe and favorable conditions for students' learning, living, and participation in university life, eliminating any threats to their life, health, and personal security.

1.2 Purpose of the Policy

To establish an effective system of prevention, response, and oversight aimed at protecting students from all forms of physical, psychological, cyber-, and discriminatory violence, as well as ensuring their safety on campus and beyond during educational and extracurricular activities.

1.3 Key Objectives

1. Developing a culture of safe behavior among students and raising awareness of procedures for acting in emergency situations.

2. Establishing continuous coordination between the internal security service, the Youth Affairs Department, the psychological service, and academic group advisors.

3. Ensuring safety in student dormitories, academic buildings, and during university events.

4. Developing an early risk detection system (including indicators of school shooting threats, violence, and cyberbullying).

5. Providing training for students in the fundamentals of anti-terrorism, fire safety, and information security.

6. Establishing channels for anonymous student reporting on threats, discrimination, and violence.

2. PRINCIPLES OF ENSURING SAFETY

Comprehensive Approach to Safety
Safety encompasses physical, psychological, social, and digital dimensions.

Special attention is given to safety when working with chemical substances, laboratory equipment, robotics, electrical installations, as well as mining and metallurgical equipment.

Psychological Well-Being
The University fosters an atmosphere of openness for discussing personal and emotional challenges.

Stigmatization of students who seek psychological support is strictly excluded.

Prevention of Violence, Harassment, and Discrimination

The following are strictly prohibited:
– physical and psychological violence;
– discrimination on any grounds;

– bullying and cyberbullying;

– sexual harassment and any form of unwanted attention;

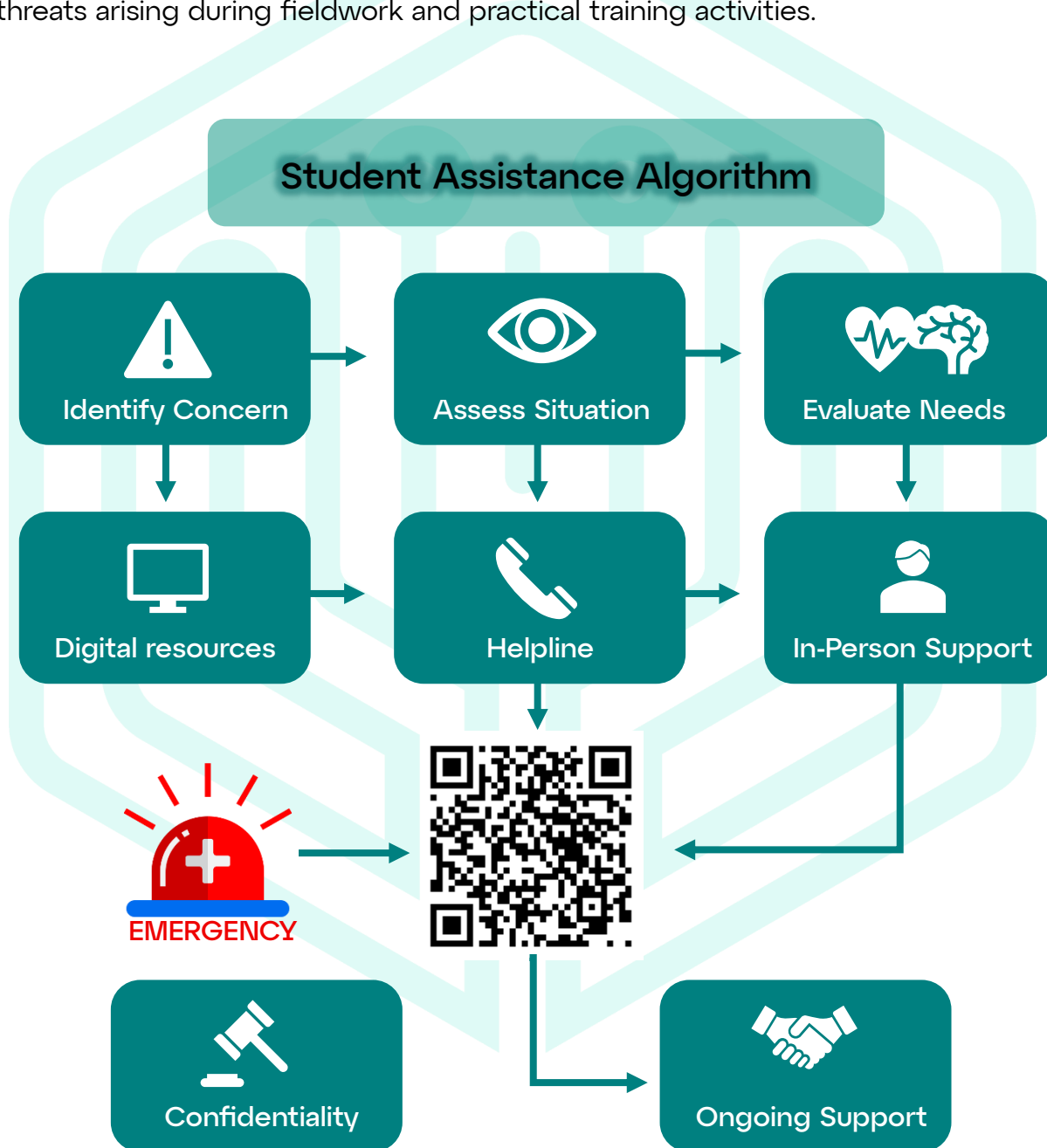– abuse of authority by staff or faculty members.

Transparency and Accountability

All cases of safety violations are documented and reviewed by the authorized services.
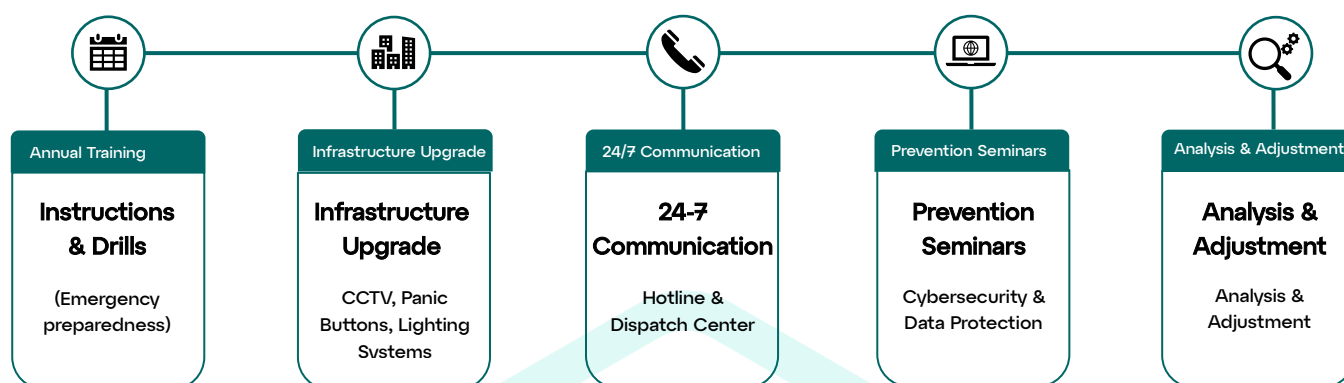
The University ensures the confidentiality of student reports and the objectivity of all investigations.

Resilience and Emergency Preparedness

The University has established and approved action plans for emergency situations, including fires, accidents, technological hazards, chemical incidents, and threats arising during fieldwork and practical training activities.

Student Assistance Algorithm

Identify Concern → Assess Situation → Evaluate Needs

Digital resources → Helpline → In-Person Support

EMERGENCY

Confidentiality

Ongoing Support

3. IMPLEMENTATION PLAN:

Annual Training	Infrastructure Upgrade	24/7 Communication	Prevention Seminars	Analysis & Adjustment
Instructions & Drills	**Infrastructure Upgrade**	**24-7 Communication**	**Prevention Seminars**	**Analysis & Adjustment**
(Emergency preparedness)	CCTV, Panic Buttons, Lighting Systems	Hotline & Dispatch Center	Cybersecurity & Data Protection	Analysis & Adjustment

1. Annual instruction sessions and training on emergency response, fire safety, and personal safety (responsible units — Internal Security Service, Department for Educational Work, Psychological Service).

2. Installation and regular updating of video surveillance systems, emergency alarm buttons, and lighting throughout the campus and in dormitories.

3. Organization of a 24/7 dispatch communication service and a student hotline.

4. Development and distribution of safety guidelines and protocols for behavior in crisis situations.

5. Conducting preventive meetings and seminars for students on cybersecurity and personal data protection.

6. Inclusion of student safety indicators in the annual reports of schools and structural units.

7. Annual analysis of incidents and revision of the Student Safety Policy based on newly identified risks.

4. RESPONSIBILITY FOR POLICY IMPLEMENTATION

Responsibility for the implementation of the Student Safety Policy is assigned to the Member of the Board – Vice-Rector for Academic Affairs, the Internal Security Service, and the Department for Educational and Social Work with Students.

Heads of schools, the college, dormitories, and structural units bear personal responsibility for ensuring compliance with the requirements of this Policy within their designated areas.

In cases where violations posing threats to students' life and health are identified, responsible officials shall be subject to disciplinary action in accordance with the legislation of the Republic of Kazakhstan and the internal regulatory documents of EKTU.

Information on identified violations and the measures taken is included in the annual report of the Internal Security Service and reviewed by the University Academic Council.